

How A Rate Case Works

The rate case process takes time — about 11 months from developing the case to the time new energy rates take effect.

Rate Case Process



1. **Rate Case Preparation**

Illinois Gas Company reviews budgets, analyzes sales and construction forecasts and develops the rate case.

2. **Filing**

Illinois Gas Company files rate case with the Illinois Commerce Commission (ICC).

3. **Review**

The ICC and interveners examine budget information from Illinois Gas Company, asks us to defend and update figures provided.

4. **Hearings**

The public has an opportunity to comment. Witnesses that support the figures in the rate case are available for cross examination in a court-like proceeding.

5. **Ruling**

The ICC decides any outstanding matters and issues a written order on the rate request.

6. **Rates Take Effect**

New rates take effect for customers.